
Speedcast Statement on Coronavirus (COVID-19)

Last Updated: 23 March 2020

As the Critical Communications Company, business continuity is at the core of what we do at Speedcast. During these difficult times, we have been focusing on ensuring that we continue to deliver best in class service to our customers, while protecting our team members who deliver this service.

In light of the novel coronavirus outbreak (COVID-19), which the World Health Organization (WHO) declared a pandemic on 11 March 2020, we want to provide you with an update on Speedcast's latest safety measures.

Speedcast has formed Regional Emergency Management Teams to bring together all the latest information, monitor global developments and address the impact they may have on our customers and employees. We have implemented the following precautions to our employees globally:

- All non-essential international and domestic travel have been suspended.
- Essential travel, including dispatch to customer sites, will be evaluated on a case by case basis including protocols required by our customers. Risk assessments will be performed and approved by the Speedcast Leadership team.
- Any personnel who have travelled internationally (outside their home country) will be evaluated for further actions, including travel restrictions or quarantine.
- Speedcast has implemented a voluntary work from home policy until further notice for employees who can perform their work remotely to help ensure business continuity and limit the exposure of our team members.
- Our Customer Support Centers (CSC) are up and functioning globally and will continue to work 24/7 to serve our customers.
- Any personnel who have recently returned from any international trips and are experiencing symptoms of cough, fever or shortness of breath are not permitted to travel to a customer site nor visit their local Speedcast office. They are to immediately contact the local medical provider direct for advice.
- Anyone who may have been in contact with an individual who has been diagnosed with or has a suspected case of Coronavirus (even if the person has no current symptoms) must self-isolate for a period of 14 days.

In addition, WHO and other agencies recommends that everyone follow everyday prevention practices:

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- Maintain at least 2 meters (6 feet) social distance between yourself and anyone who is coughing or sneezing
- Practice respiratory hygiene by covering your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then dispose of the used tissue immediately.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- If soap and water are not readily available, use an alcohol-based hand sanitizer. Always wash hands with soap and water if hands are visibly dirty.
- If you have fever, cough and difficulty breathing, seek medical care early.

Our Regional Emergency Management Teams are meeting on a regular basis to assess the situation and take appropriate actions based on development and advice of the WHO and national and local public health authorities. We are consulting with our customers to ensure that our Business Continuity Plans are aligned with yours and meet your needs in these difficult times.

RESOURCES:

World Health Organization: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Centers for Disease Control and Prevention
(CDC): <https://wwwnc.cdc.gov/travel/notices/warning/novel-coronavirus-china>

European Centre for Disease Prevention and Control
(ECDC): <https://www.ecdc.europa.eu/en/coronavirus>

Additional questions or concerns? Email us at info@speedcast.com.

Regards,
Giles Roberts
VP of QHSSE