

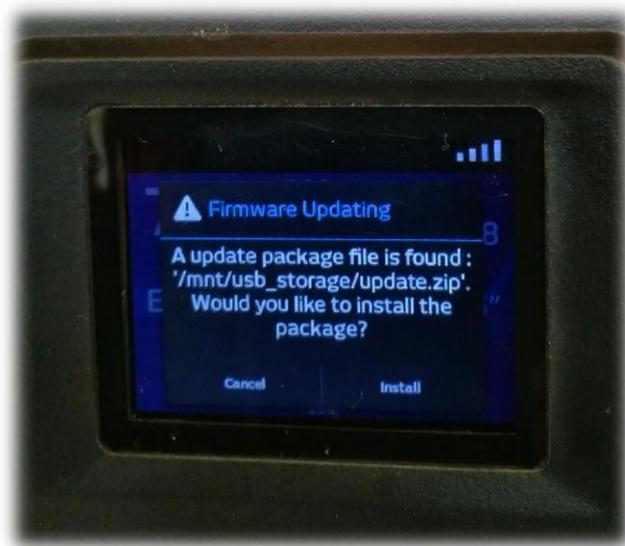
Thuraya SeaStar Firmware Upgrade Procedure

1. Prerequisite: Your SeaStar firmware version is V 1.0 (Check under Settings > About > Firmware Version)
2. Get a USB flash drive in **FAT32** format (<32GB)
3. Copy the 'update.zip' file onto it (to root, not inside any folder)
4. Power off the SeaStar
5. Connect the USB Flash drive to the micro USB port of the SeaStar using the included OTG cable (OTG cable present in SeaStar box).

Pic Below.



6. Power on the SeaStar.
7. After initialization +20 s you should get a message prompt saying that an upgrade file has been detected. Scroll down & select “Install”



8. Wait as the device installs the upgrade and restarts. Do not remove the USB drive.



9. After the upgrade & restart cycles are complete, you will receive the same message again "Upgrade file detected" with the same "Install" prompt.
10. Select "Cancel" and remove the USB cable.

11. The device should now be on firmware V 1.70 (This can be verified in Settings > About > Firmware Version)

Special Note: If you get the following screen prompt (pic below) - the upgrade **failed**.



Reasons:

- Incompatible initial firmware (Such as B 1.0) or
- The USB drive is not FAT32 formatted. (It is possibly in NTFS format)

In either case, please use the UP and DOWN keys to select 'Reboot system now', and press OK. The phone will reboot into a normal state.

There would be no user input request during the entire upgrade process.