

Privacy Policy

SpeedCast International Limited (Company)

ACN 600 699 241

Adopted by the Board on 26 June 2014

Privacy Policy

This (“Privacy Policy”) sets out the privacy practices of Speedcast. This Privacy Policy is in addition to and should be read in conjunction with the terms and conditions which govern the use of any Speedcast website and any product or service provided by Speedcast.

Speedcast recognises the importance of protecting an individual’s privacy. We know that individuals may be concerned about what Speedcast does with personal information provided to Speedcast. Speedcast will take all reasonable steps to ensure that an individual’s personal information is protected from misuse or unauthorised disclosure.

Types of Information Held

Speedcast may hold the following types of information about individuals:

- name, address and contact details (including email address);
- date of birth;
- bank account or credit card details where an individual has provided these to Speedcast for the purpose of acquiring goods or services;
- any information provided in response to any request on a Speedcast website;
- service usage records;
- billing statements; and
- communications between any individual and Speedcast.

Collection

Speedcast collects information about an individual in a number of ways, including:

- directly from the individual including through our website, forms and contact by telephone, email and face-to-face;
- from our related companies;
- from an individual’s representatives;
- from our contractors engaged by Speedcast to provide goods and services in the ordinary course of Speedcast’s business;
- from customers of Speedcast who provide information on individuals as part of any service request;
- from publicly available sources;
- from credit reporting agencies to the extent permitted by law; and
- through the use of cookies on Speedcast’s website.

In the event that Speedcast is unable to collect any of the personal information, Speedcast may be unable to provide services or information requested by the customer or an individual.

Use

Speedcast uses personal information for the ordinary operation of its business including:

- to identify an individual;
- to assist customers and their staff to use Speedcast’s products and services;
- to process orders and applications;

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- to provide customers with products and services they require including the administration and management of those products and services;
- for researching and developing Speedcast's products and services including an understanding of a customer's communications needs for the purposes of enhancing or improving Speedcast's products services;
- informing Customers of changes to Speedcast's products and services;
- marketing communications and targeted advertising on an ongoing basis by telephone, electronic messages (e.g. email), online (including websites and mobile apps) and other means, unless the individual opts out or Speedcast is subject to legal restrictions;
- to assist the government, or any lawyer or government agency in relation to a crime, legal proceedings or fraud; and
- to conduct appropriate checks regarding the provision of the products and services to a customer.

Disclosure

Speedcast may also use or disclose personal information about an individual where:

- indicated at the time of supply of the information to Speedcast;
- required to provide customers or an individual with products or services as requested;
- required for the ordinary operation of Speedcast website or business (e.g. to inform customers about Speedcast activities, products and services.), including:
 - provision of information to any outsource providers Speedcast employs in the operation of its business;
 - Speedcast's professional advisors, including accountants, auditors and lawyers;
- necessary to undertake or provide information for credit related purposes to the extent permitted by law;
- required by law; or
- expressly permitted under any agreement between Speedcast and any customer or individual.

Speedcast will not use or disclose any information about an individual for purposes other than those listed above without first obtaining the individual's consent, other than where the use of disclosure is permitted by law.

The third parties to whom Speedcast may disclose your personal information include:

- Telecommunications service providers that assist to activate telephones or satellite equipment.
- Installation, maintenance, service repairs and engineers.
- Debt recovery services.
- Your legally authorized representative.
- Credit reporting and fraud checking companies, to the extent permitted by law.
- Other companies associated in a transfer or potential transfer of all or part of Speedcast's assets or business.
- Professional advisors including lawyers, accountants and auditors.
- Law enforcement agencies that may assist in the prevention of crime or fraud.

- Speedcast's related bodies corporate.

Some of the third parties described above may be located in Australia, Hong Kong and other countries.

Additional information for investors

If an individual applies to or does invest with Speedcast, Speedcast may collect information from that individual in subscription agreements and other related documents and forms and information about transactions with Speedcast and its related bodies corporate. Speedcast collects, uses and discloses that personal information to assess the application, manage the investment with Speedcast and provide investor services. Speedcast may exchange that personal information with its investment registry service providers and they may also exchange your personal information with other services providers of the kinds described above in this Privacy Policy. Speedcast is required or authorised to collect your personal information under certain laws including the Income Tax Assessment Act and the Corporations Act, and is also required to make limited shareholder details available to members of the public on request.

Collection from third parties

If a customer or individual gives, or directs someone else to give, personal information to Speedcast, the customer or individual will tell that other individual ("Third Party") that:

- Speedcast is holding personal information about that Third Party;
- such personal information will be used and disclosed as specified in this Privacy Policy; and
- the Third Party can access and correct their information in accordance with this Privacy Policy.

Management and security of information

The staff at Speedcast respects the confidentiality of its customers' personal information. Responsible steps are taken to store that information in a secure and safe manner (whether in physical or electronic form). Personal information is stored at Speedcast's own premises and with the assistance of service providers.

Access, updating and further information

An individual may request access, changes and updates to any personal information Speedcast hold about that individual at any time. Where any individual wishes to access or update their personal information held by Speedcast or has any complaints regarding Speedcast's treatment of the individual's personal information, then please email Speedcast Customer Communication at customer_communication@speedcast.com or call +852 3919 6800 providing name and email address, and details of the request or complaint.

General

Speedcast may change this policy from time to time. Although Speedcast intends to observe this policy at all times, it is not legally binding on Speedcast in any way. From time to time Speedcast may regard it as necessary or desirable to act outside the policy. Speedcast may do so, subject only to any statutory rights an individual has under the Privacy Act or other applicable legislation.