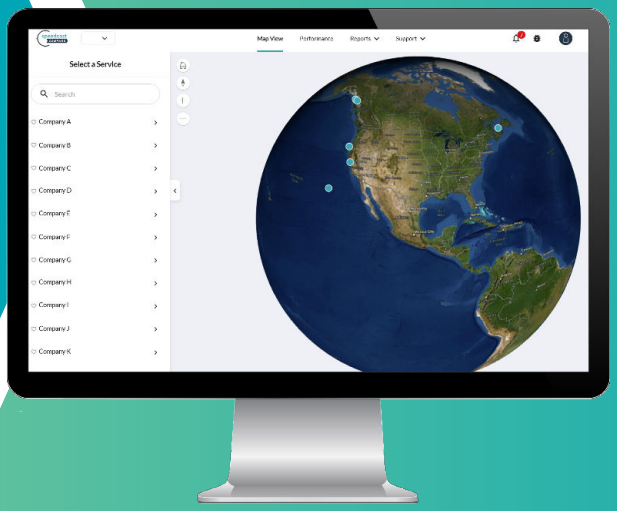
speedcast COMPASS

speedcast

ONE PORTAL FOR EVERY REMOTE SITE

Monitor and manage Starlink, OneWeb and VSAT connectivity, with live SD-WAN visibility, from a single platform.



Speedcast Compass is a cloud-based customer portal for network monitoring and management. It gives you a complete overview of your remote site assets, with immediate insight into the performance of your networks, from virtually anywhere in the world at any time.

As Starlink's authorized integrator, Speedcast gives customers access to **real-time Starlink** network statistics in Compass. The same portal also covers OneWeb, Newtec and iDirect services, so mixed-technology fleets are managed in one place.

KEY FEATURES

- **Multi-network visibility**: View Starlink, OneWeb, Newtec and iDirect services, with remote site visibility on a map.
- **3D map view**: An interactive globe of your sites with near real-time device and network performance.
- **Performance**: Correlate location, latency and uptime, with past and current metrics and data trends.
- **Custom dashboards**: Build your own with drag-and-drop widgets showing live telemetry.
- **Starlink management**: Activate, change plans, manage pools and boost data, right in the portal.
- **Live SD-WAN visibility**: SIGMA link status, application usage and link utilization.
- **Support**: Create, track and manage cases, with automated notifications as they progress.
- **Reports and export**: Service availability reporting and data export in CSV or XLSX formats.

CLOUD-BASED

24X7 REAL-TIME DATA

SECURE

NETWORKS SUPPORTED

STARLINK

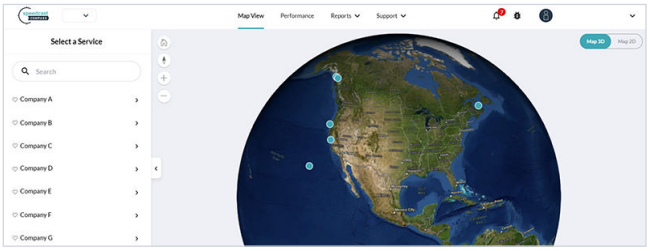
DISTRIBUTION PARTNER
eutelsat ONEWEB

Newtec

iDIRECT

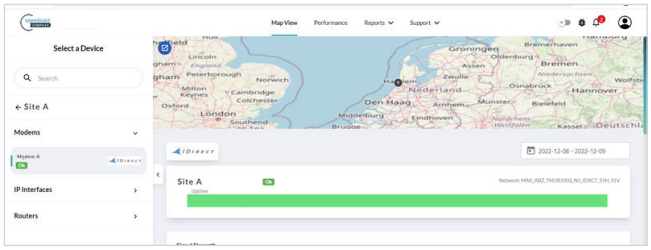
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3-DIMENSIONAL MAP



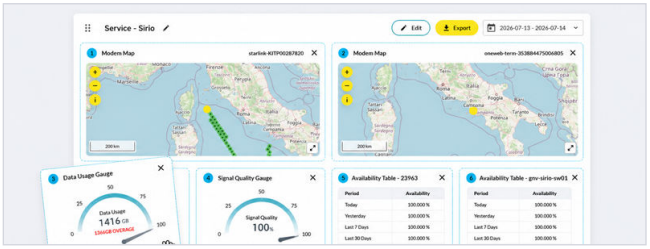
- Interactive globe view of your sites
- Near real-time device and network performance for modems, Antenna Control Units (ACU), IP interfaces, IP SLAs and routers*
- Signal, latency, upstream and downstream bandwidth, and service availability

SITE PERFORMANCE



- Self-service overview of service information, with zoom into each site
- Data correlation across location, latency and uptime
- Export data in CSV files

CUSTOM DASHBOARDS



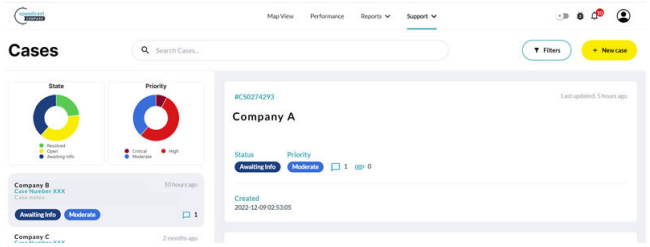
- Drag-and-drop widgets, with a guided walkthrough for first-time users
- Live telemetry for data usage, throughput, uptime, alerts and device performance
- Export data and set date ranges from the dashboard

STARLINK MANAGEMENT



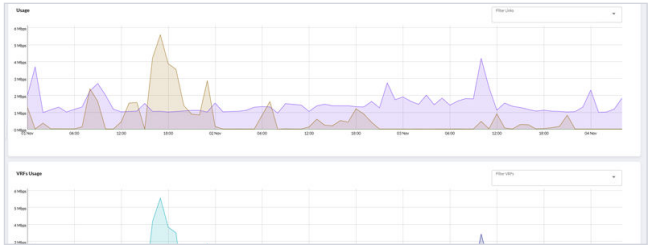
- Statistics: bandwidth usage and overage, signal quality, throughput, latency, ping drop rate, obstruction, modem uptime
- Self-service: activate or deactivate terminals, change plans, manage public IP and add data boosters
- Fleet tools: pool usage, forecasting, custom kit names and real-time alerts

CASE MANAGEMENT & SERVICE CHANGES



- Create, track and update cases with ticketing visibility into Support
- Automated notifications as cases progress
- View active, historical and future service change records

LIVE SD-WAN VISIBILITY



- Live SIGMA telemetry: link status, application usage, link utilization and VRF performance
- Track backup data consumption in real time and export in XLSX or CSV
- OneWeb statistics and API status in the same portal

ROLE-BASED ACCESS CONTROL

Organizations can fine-tune permissions so only the right users can activate terminals, purchase boosters or modify plans.

Admin
Manage user permissions and add new users.

Service Changes
Make service changes with commercial impact, such as adding data or activating services.

Support (Full)
Submit support requests and open tickets.

Support (Read-only)
View support tickets without creating or changing them.

** Data availability is dependent on the site and modem type.*