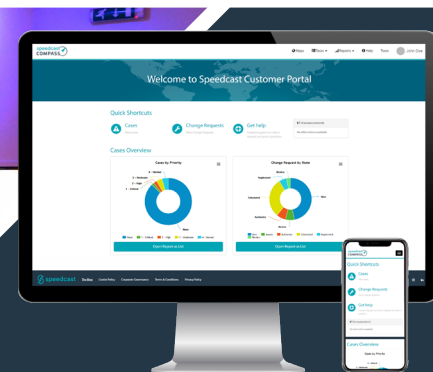


## Comprehensive Network Monitoring and Support



Speedcast Compass delivers a complete online customer portal for network monitoring and management. One of the most powerful and comprehensive network management systems in the industry, Compass is optimized for use with Speedcast VSAT services, which allows customers to monitor the operational performance of their remote site networks from a single platform.

Compass is designed to provide a complete overview of site assets, with an easy-to-navigate system delivering immediate insights into customer networks. The Compass portal allows secure monitoring of network infrastructure from virtually anywhere in the world at any time. Through a variety of service reporting capabilities, the portal offers instant data, providing real-time and historical site information critical for ensuring optimal performance. A rich set of features allows users to view network service level dashboards, receive automatic notification of incident and performance reports, or run trend data.

### CUSTOMER BENEFITS

- Improved information visibility at remote sites
- Metrics on service configuration items
- Location tracking
- Display service and footprint overlays within a single interface
- Ticketing visibility and improved interaction with support and account management
- Automated notifications of incident and performance reports
- Past and current data metric trends
- Reporting and export features
- Aggregate reporting of site/service availability

MONITOR AND MANAGE  
YOUR NETWORK FROM A  
SINGLE PLATFORM:  
SPEEDCAST COMPASS.

*Speak to a Speedcast Sales Rep for a demo.*

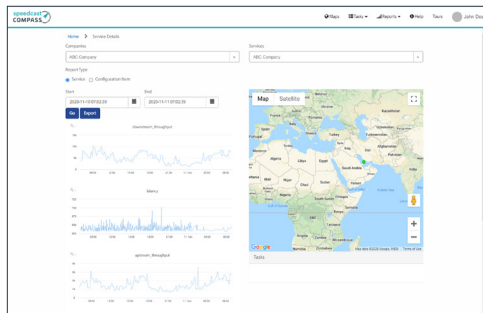
*Get Support Faster. Download the Mobile App Today.*



Once downloaded, enter the instance address:  
<https://compass.speedcast.com>

### KEY CAPABILITIES

- Full history of service performance
- Near real-time reporting of service quality and performance metrics
- Access to all current incident tickets and updates
- Service availability report
- Remote asset/fleet map view

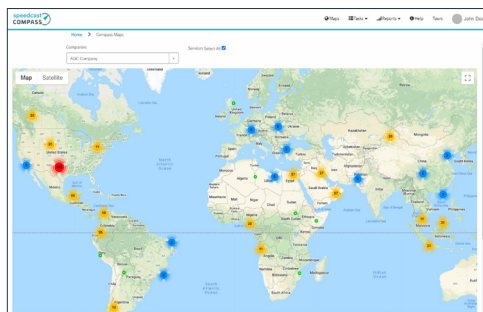


## Network Performance

- Near real-time statistics available from remote site
- Upstream and downstream throughput
- Signal and latency
- Service availability
- Information on major events
  - Network maintenance
  - Teleport
  - Solar events
- Ability to export data/charts/graphs

## Service Overview Management

- Self-service overview
- Ability to select a specific service and service metric
- Ability to see active cases associated with selected service
- High-level location visibility
- Ability to export data in multiple file formats



## Service Location Tracking

- Overview of service location
- Service information overview
- Ability to zoom in on service information per site
- Satellite footprint overlay

## Case Management

- Create, track and manage cases
- Ability to update and interact with active cases
- Ticketing visibility/interaction with Support and Account Management
- Automated notifications as case progresses

## Service Change Overview

- View active change records
- Track change requests
- Visibility of historical, current and future service change schedule

## Account Management

- Manage account settings and details
- View or change account contact information
- Add or remove contacts and roles
- Change user accessibility preferences

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